

Who can charge for access to personal information?

Public Sector Agency

Has the Commissioner authorised you to charge per section 67 of the Privacy Act?

No



Yes



Private Sector Agency

Credit Reporter

Charging for a request under rule 6 of the Code for information to be made available within three working days

You can charge no more than \$10

Private Sector Health Agency

Charging for a copy of:

- An X-Ray, video recording, MRI, PET or CAT Scan photograph OR
- The same or substantially the same health information already made available after a request made within the last 12 months



Charging for:

- Providing assistance to a person wishing to or making a request **ONLY** if information is made available
- Making information available
- Attaching a statement of correction under principle or rule 7



Charging for:

- Processing a request for personal information
- Correcting information following a principle/rule 7 request



You **CANNOT** charge an individual for the costs involved in:

- Providing assistance
- Responding to a request for information (other than an X-Ray, video recording, MRI, PET or CAT Scan photograph),
- Correcting information following a principle or rule 7 request



You **can charge a reasonable amount** having regard to:

- An X-Ray, video recording, MRI, PET or CAT Scan photograph,
- The same or substantially the same health information already made available after a request made within the last 12 months,
- Attaching a statement of correction under principle or rule 7

